



2021 Year-End Tax Information

When will my 1098 be mailed?

The official deadline for tax statement delivery is January 31, 2022. Our intention is to exceed expectations by mailing your tax form(s) the week of January 17, 2022.

Will I be able to access my 1098 online?

Yes, after we mail the tax forms, you can log in to

<https://loansphereservicingdigital.bkiconnect.com/mycu> (or <http://www.wpcu.coop/> and login to Home Banking for Wright-Patt Credit Union Members)

To access your tax form, go to Statements and Documents >> Year End Statement.

Can I obtain my 2021 interest and tax information prior to January 31, 2022?

Yes. Please be advised the year-to-date information available on Servicing Digital is not the official 1098 document that will be submitted to the IRS and figures may change. myCUMortgage recommends waiting until the official 1098 tax documents (those include all official disclosures) to file your taxes.

You have two options for accessing year-end information:

1. Log in to <https://loansphereservicingdigital.bkiconnect.com/mycu> (or <http://www.wpcu.coop/> and login to Home Banking for Wright-Patt Credit Union members). Go to My Mortgage >> Mortgage Details >> Tax and Interest.
2. Use our automated phone system (877.912.8006), enter your mortgage number and last 4-digits of your Social Security Number. Select Option 3 for additional mortgage information, and then Option 3 for Year-End Tax information.

Please note: The information on the substitute forms is not your official tax figures or necessarily what will be reported to the IRS. We recommend waiting for the official 1098 before filing your taxes.

How do I submit a research request about information contained on my Year-End Statement?

Please email MemberCare@myCUMortgage.com or call 877.912.8006.

Why didn't I receive an IRS Form 1098 Year-End Statement?

There are two possible reasons for not receiving a year-end statement:

1. Our records indicate that no payments were received in 2021, so there is no tax information to be reported to the IRS.
2. We may have an incorrect mailing address for you. Please verify your mailing address using one of the following options:
 - Log in to <https://loansphereservicingdigital.bkiconnect.com/mycu> (or <http://www.wpcu.coop/> and login to Home Banking for Wright-Patt Credit Union members). Go to My Profile >> My Contact Information.
 - Email MemberCare@myCUMortgage.com.
 - Call Member Care at 877.912.8006.

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